

## **QUALITY POLICY**

SMS Environmental Ltd offers a broad range of water treatment, analytical and environmental services with an emphasis on the treatment of clean and dirty water.

SMS Environmental's core activities include:-

- Water & Wastewater Treatment
- Water Hygiene Services
- Legionella Risk Assessments
- Training
- Control of Legionella Bacteria
- Cleaning & disinfecting water systems
- Services associated with L8
- Chemical Cleaning
- Chemical Supply
- Dosage & Control Equipment supply and installation
- Analytical Services
- Air hygiene Services
- Air Conditioning Installation and Maintenance

SMS Environmental maintains and continuously improves our Quality Policy and our management systems in accordance with ISO 9001:2008, ISO 14001:2004, OHSAS 18001:2007 and the Legionella Control Association.

The policy is based on the fundamental principles of measuring and planning for continual improvement and is the governing document for setting improvement targets. Quality objectives will be designed to improve upon customer satisfaction, environmental performance, technical innovation and safe working practices and will be implemented and reviewed.

This policy is available on our Company website for reference and will be reviewed on an annual basis by SMS Environmental's senior management team.

We will continually review the suitability of our integrated management system, procedures, technological advances and working practices in conjunction with demands and expectations from our Customers, Employees and any person(s) working under the Company's control, to ensure they are appropriate to the nature, scale and impacts of the Company's activities, products, services and risks.

SMS Environmental is committed to:

- Meeting or exceeding quality requirements as required by our Customers, Employees and parties working on behalf of SMS Environmental.
- Complying with all applicable statutory and regulatory legislation and with any other requirements to which the Company subscribes, including those that relate to its environmental aspects.
- Maintaining good business and profitable relationships with our clients, subcontractors, suppliers and other interested parties.
- Maintaining awareness of all employees and person(s) working under the control of SMS Environmental, so they can identify and fulfil contractual, legislative and company Quality responsibilities.

- Communicating this policy and the results of our activities, to members of the Company, person(s) working under the Company's control and any other interested parties as appropriate.

This Policy is further supported by the Company's Environmental Policy and Health & Safety Policy Statement, which are also available on the Company's website and the Company's IMS (Quality, Environmental and Health & Safety) Overview, detailing roles and responsibilities

Signed:   
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Managing Director

Date: 29 December 2011